Emory 2023 Community Feedback Survey
CARING FOR OUR COMMUNITY
EPD is committed to fostering a safe and inclusive campus for all. This report recaps community feedback in our annual survey of Emory students, faculty and staff. Survey results shape our path forward.

OUR MISSION
EPD is committed to providing professional police services in partnership with the community we serve.

Call us 24/7: 404-727-6111 | Questions? Email Police@emory.edu | Anonymous Tip?: 404-727-8477
Survey Summary

- When interacting with EPD officers, 90 percent of respondents say they were treated with respect.
- 2 in 10 respondents interacted with EPD in person; 1 in 10 contacted EPD through other channels.
- Our community’s top three safety concerns were:
  1) cars not yielding to pedestrians
  2) speeding cars
  3) bicycles riding against traffic

“We are proud of our role in the Emory community and our relationship to campus partners. We challenge ourselves to solve problems and deliver at the highest level.”

-- EPD Chief Cheryl D. Elliott
ABOUT THE SURVEY

AUDIENCE
The Office of Institutional Research distributes the survey to students, faculty and staff. This year, 8% of the population responded, compared to 12% in 2022.

GOALS
The survey is designed to gain insights into perceptions of campus safety, the quality of service that EPD provides, and opportunities for improvement.

LOGISTICS
The online survey is confidential and open for three weeks. It was administered in the Spring. The previous survey was administered in April 2022.

ACTION
Survey feedback helps shape EPD's continued focus on community outreach.
Q: When interacting with EPD, were you treated with respect?*

*Among those who have interacted with EPD.

OVERALL EMORY COMMUNITY SAID 'YES'

- **90%**
- **75%** Student population
- **50%** Post Docs
- **93%** Faculty
- **98%** Staff
Q: How much do you trust EPD's ability to handle safety issues?*

*Among those who have interacted with EPD.

- A GREAT DEAL: 44%
- A FAIR AMOUNT: 28%
- NOT VERY MUCH: 8%
- NO OPINION: 14%
- NONE AT ALL: 6%
Q: Rate EPD's services to the community.

39% Overall community rated EPD service 'EXCELLENT'

30% Very good
17% Good
7% Fair
7% Poor
Q: Prioritize the following as serious campus issues.

1. Cars not yielding to pedestrians
2. Speeding cars
3. Bicycles riding against traffic
4. Inadequate campus/street lighting
5. Illegal drug possession and use
6. Theft
7. Physical crimes against individuals
8. Public drinking/intoxication
9. Loud music or other noise
10. Vandalism/graftiti
NEXT STEPS

COMMUNITY PARTNERSHIP
EPD launched a Community Partnership, comprising students, faculty and staff. This group provided feedback on administering this survey and will work with us to identify new pathways to connect and serve our community.

FOCUSED OUTREACH
Our community expects EPD to proactively connect with students, faculty and staff. EPD has increased its safety training and outreach initiatives for resident advisers and stakeholders who help amplify proactive campus safety measures.

SAFETY INITIATIVES
EPD has expanded safety messaging across various channels -- Facebook, Instagram, Twitter, TikTok, the website, and in-person -- to foster awareness. We are here to serve the Emory community, 24/7.

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